



HANSA CITY BUS SERVICES PVT. LTD.

Address: CTU Depot-III Sector 25 West Chandigarh 160014

Email: - Chandigarh@hansagroupindia.com

Driver Training Report

Date: 23.06.2026

Conducted By: Mr. Pritpal Singh, Duty Officer

Organized By: M/s Hansa City Bus Services Pvt. Ltd., Chandigarh Depot

A driver training session was conducted on 23.06.2026 by Mr. Pritpal Singh, Duty Officer, for all operating drivers to enhance passenger service quality and ensure adherence to operational guidelines.

Topics Covered:

1. Route Announcement at Audible Volume

- Drivers were instructed to ensure that route announcements are made clearly and at an audible volume for the convenience of passengers.
- Emphasis was placed on assisting passengers in identifying bus stops and destinations through proper announcement systems.

2. Prohibition of Music Inside Buses

- Drivers were reminded that playing music inside the bus is strictly prohibited during operations.
- The importance of maintaining a professional environment and avoiding any disturbance to passengers was explained.

3. Monitoring of Bus Ambient Temperature

- Drivers were briefed on maintaining appropriate ambient temperature levels inside the bus for passenger comfort.
- Instructions were given to regularly monitor the air-conditioning system and promptly report any abnormalities to the maintenance team.

Conclusion:

The training session was conducted successfully, and all drivers were advised to strictly follow the above guidelines to improve passenger satisfaction, safety, and service quality. Regular monitoring and compliance with these instructions will be ensured by the operations team.



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